

PRASHANTH CHINTALAPALLI

CH.PRASHANTH

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Permanent Address:

2-35 Kothapalli,
Allipur,
Siddipet(Distric).
Telangana 502310.

Personal Details:

Father's Name: Ch.Adireddy

Date of Birth: 20-12-1996

Gender: Male

Nationality: Indian

Marital Status: Married

Languages: English, Hindi, Telugu.

Hobbies

- Playing Cricket.
- Browsing internet.
- Watching Movies.

Strengths

- Problem solving ability.
- Self Confidence to achieve goals.
- Flexible to the work environment.
- Willingness to learn, fast learner.

CAREER OBJECTIVE

To leverage my 4+ years of experience in Network Operations and my expertise in routing, switching, and troubleshooting to contribute to a dynamic organization. Seeking a challenging Network Engineer role where I can enhance network performance, ensure high availability, and continuously grow my technical skill.

PROFESSIONAL SUMMARY

- Having 4+ years of Experience on Network Administration that includes designing, deploying, troubleshooting and maintaining of networks in LAN, WAN environment.
- Hands of experience on configuration of Switches and Router.
- Having good knowledge of Cisco ASR 1000, 9000, 9400, 3600,3500 series switches and Arista DSC 7K routers and Juniper routers MX240, MX80.
- Highly productive in team environment as both members. Efficient in handling multiple project priorities.
- Able to communicate technical information in easy and understandable way. Recognized for relationship building with team member and client.

TECHNICAL SKILLS

Technical Summary:

- LAN, WAN, IPv4 addressing, IPv4 Sub netting.
- Ethernet header, ipv4 header, TCP header.
- Knowledge on OSI reference model and TCP/IP reference model.
- Ping, Traceroute, DNS, Basic knowledge on VPN, IPSec.
- ARP, ICMP, UDP, TCP, SSH, Telnet.

Routing Technologies:

- Static Routing, Dynamic routing.
- Routing Protocols such as OSPF, BGP, MPLS
- DHCP

Switching Technologies:

- VLAN, VTP, STP, RSTP.

Technical Certification:

Juniper Networks Certified Network Specialist (Cert Manager ID: JPR00354659).

PROFESIONAL EXPERIANCE:

ORGANIZATION: Vodafone idea Limited (VIL) (Jun 2023 – Present).

DESIGNATION: Network Engineer | NOC Operations

Roles and Responsibilities:

- 24/7 NOC monitoring and operational support for enterprise network infrastructure.
- Troubleshoot routing protocols (BGP, OSPF, EIGRP) in enterprise environments.
- Configure and troubleshoot VLANs, VRFs, HSRP, ACLs across L2/L3 switching infrastructure.
- Troubleshooting the latency, packet loss issues and Interface issues, Network connectivity issues.
- Detect and respond to infrastructure alerts using enterprise monitoring tools.
- Tier-1/Tier-2 support for INC, SR and CR tickets.
- Analyze outages using TCP/IP fundamentals and packet flow analysis.
- Ticket management, escalation, tracking and closure using BMC Remedy
- Coordinate during major incidents to restore services within SLA.
- Support DNS, DHCP, SNMP troubleshooting and escalate to L3/vendors

ORGANIZATION: Talentpull & Infrastructure Pvt. Ltd (May 2022 – Jun 2023).

DESIGNATION: Network engineer | Drive test Engineer.

Roles and Responsibilities:

- BSS OMCR engineer and RF DT Engineer in NOKIA/ZTE and Vodafone Idea Projects.
- Rectifying major traffic effecting (Call drop, alarm like 2992,2993 on Abis and ATER interface, Maintaining KPI under desired figure.
- Generating 2G 3G 4G SA alarm Reports.
- Trx signaling and channel configuration via BTS Manager.
- Trx Addition and deletion and External alarm creation and Verification as required.
- I have been associated with LTE (FDD/TDD), WCDMA, and GSM based RF planning and optimization as well as KPI monitoring & management Skills
- Understanding of Key performance indicators like Dropped Call, Handover Failures and Blocked calls etc.

PERSONAL SKILLS

- Excellent verbal and written communication skills.
- Team facilitator, Ability to deal with people diplomatically.
- Willingness to learn, fast learner and Strong leadership skills
- Able to give the best result in pressure situations.

Academic Profile

Bachelor of Engineering in Malla Reddy Institute of Technology JNTU Hyderabad
During 2013-2017 With aggregate 67.8